

# **SUSTAINABILITY REPORT**

## **2022**

March 25

# Hud d.o.o.

## Sustainability Report 2022

We are a forward-looking incoming travel agency whose mission is to provide our clients with a unique, local experience and to add activities to our local offer. We do this while promoting cultural and environmental friendly engagement through close links with local suppliers. We consider it our duty to work directly with suppliers, clients and the community at large promoting sustainability through education and preservation of cultural and natural resources in our destination. HUD d.o.o. joined the Green scheme of Slovenian tourism and received Slovenia Green Travel Agency. Additionally, since 2021 we hold the GREEN&SAFE label as we operate in accordance with travel standards that offer an upgrade of sustainable practices with a new responsibility to local communities and guests, aiming to become the common key to an even greater reputation and competitive advantage of Slovenia as a tourist destination.

## What have we achieved since 2019?

### Soft mobility

Instead of transport powered by fossil fuels, our employees kept using bikes that are environment and health friendly. Bikes were used also as a marketing material i.e. place for add for our brands.



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## **Energy & paper consumption**

In 2020 and partially during 2021 we were working remotely. This helped us to reduce use of materials and enabled us to improve operating in paperless manner. We intend to continue this practice in 2022.

We continued to reduce the amount of printed materials. Moreover, 100 % of our materials were printed on certified recycled paper. Discarded office paper was reused for notes during meetings and workshops.

Office electronic devices are set to energy saving mode. Lights switch off policy is strictly implemented and we use motivation signs all over our office. We save on heating by turning off heaters when we leave offices and also we do not use air-conditioning in the summer. Instead we use natural ventilation.

In 2019 we moved to new office in the building with eco-friendly architecture where we use energy saving lighting and energy efficient equipment. Our electronic devices are set on energy saving mode. In the winter we turn off the heating after working hours and during summer we do not use air conditioning. Instead, we use natural ventilation. Office light switches and heaters are equipped with stickers encouraging our staff to turn them off when not in use.

## **Waste management**

We continued with our goal to reduce the amount of waste. Most of waste generated in our office was separated into fractions and then recycled. We tried to avoid packaging where possible.

Office supplies like soap, toilet paper, coffee and sugar were being purchased in bulk. We switched to purchasing fair trade coffee, tea and chocolate.

Additionally, our new employees received reusable glass bottles and in that way we replaced plastic with more sustainable alternatives. Plastic cups were replaced by regular glass. We forbid use of plastic straws.

## **Purchasing policy**

When purchasing supplies for our office and tours we prioritized goods made of recycled materials. Furthermore, we supported the local community by purchasing food and other services from local suppliers and by encouraging guests to visit local restaurants, shops and attractions.

## **Local communities**

We are committed to treating people with honesty and respect, including our staff members, guests, business partners and local residents. Cooperating with local restaurants and bars and other service suppliers is how we do our business. As we increased the number of our experiences and activities in 2021 and 2022 collaboration with local service suppliers intensified.